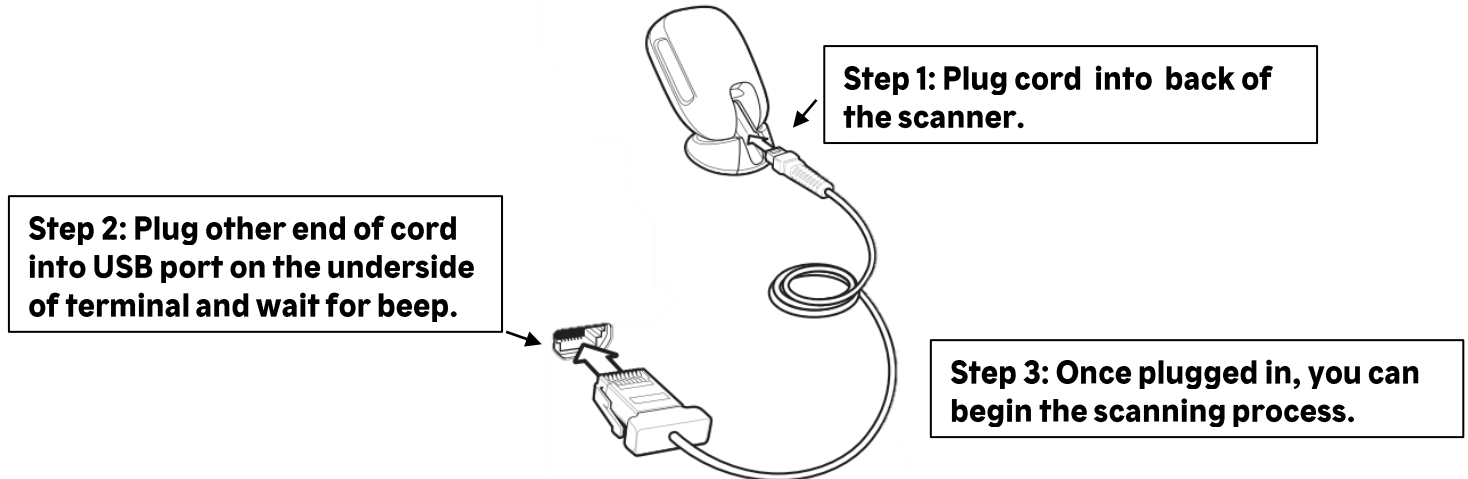# Quick Start Guide: Installing Your Scanner
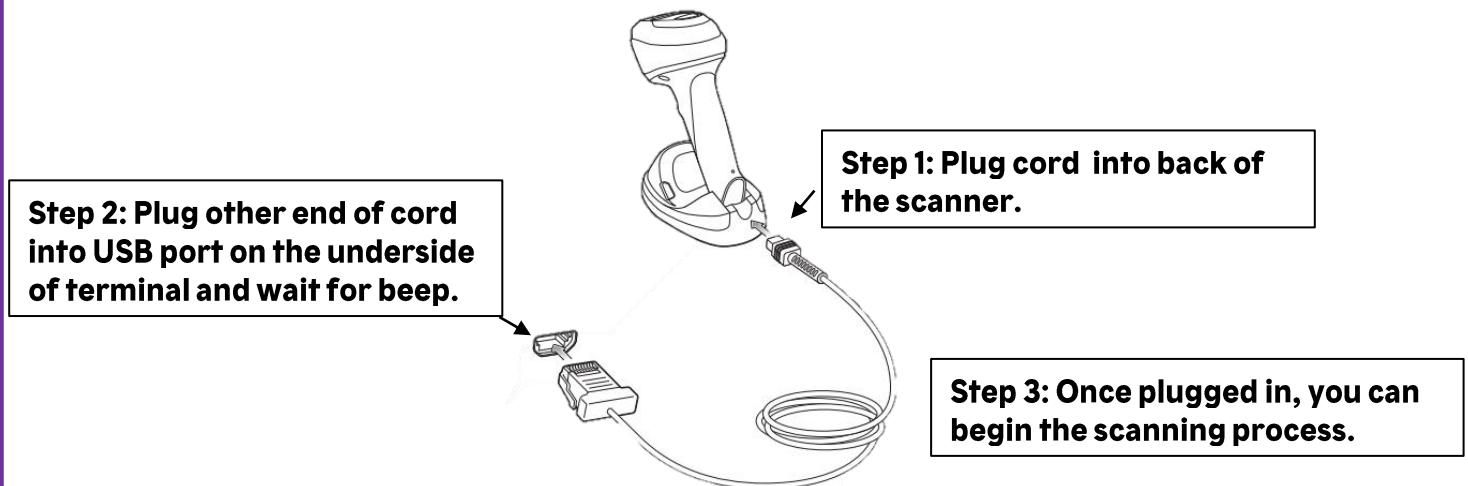
Front Counter Scanner

Two Front Counter scanners have been included and should be installed in your front counter POS devices.

Step 1: Plug cord into back of the scanner.

Step 2: Plug other end of cord into USB port on the underside of terminal and wait for beep.

Step 3: Once plugged in, you can begin the scanning process.

Drive-Thru Scanner (If applicable)

The Drive-Thru scanner should be installed on your drive thru POS device.

Step 1: Plug cord into back of the scanner.

Step 2: Plug other end of cord into USB port on the underside of terminal and wait for beep.

Step 3: Once plugged in, you can begin the scanning process.

Technical Support

- **Please contact your usual technical support team for any technical scanner issues.**
  - **Xenial: xxx-xxx-xxxx**
  - **NCR: xxx-xxx-xxxx**
- **If your scanner needs to be replaced, your technical support team will fill out a ticket with Barcodes to replace your scanner.**
- **Once you receive the new scanner, replace the failed device with the enclosed device and return to Barcodes in the same packaging. (Note: A return label will be provided to you).**